

# MS-50G

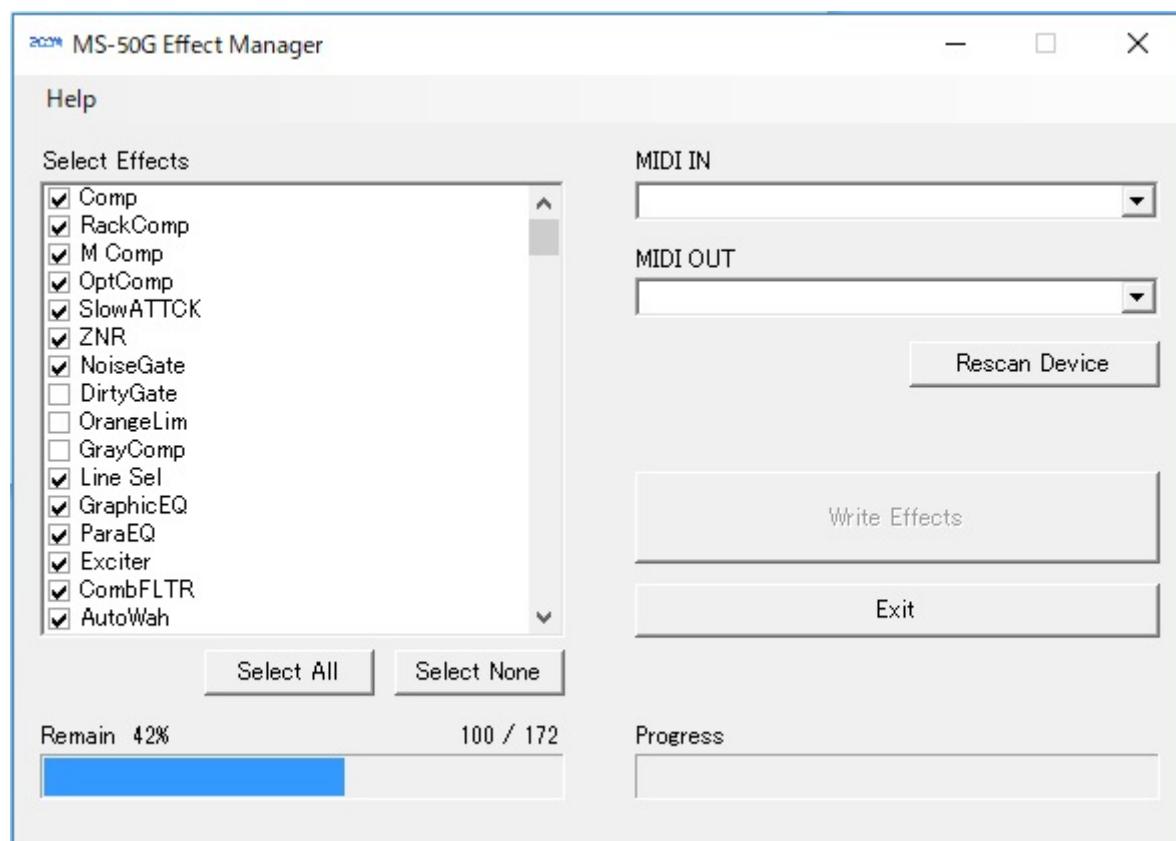
## Issues and workarounds in MS-50G Effect Manager app

March, 2019

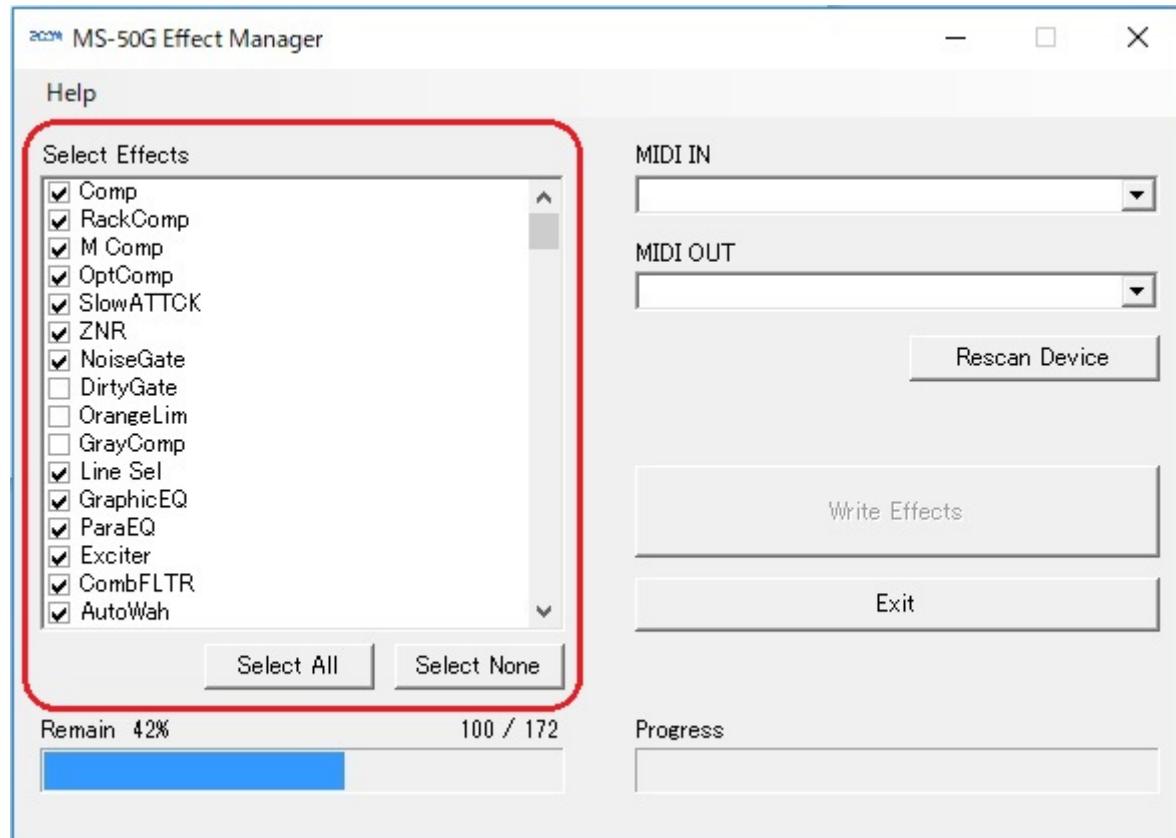
A problem sometimes occurs where effects cannot be loaded to MS-50G due to timeout error when using MS-50G Effect Manager app on Windows PC.

When you experience this problem, the following workaround may be effective:

1. Launch MS-50G Effect Manager app after confirming MS-50G is not connected to PC.

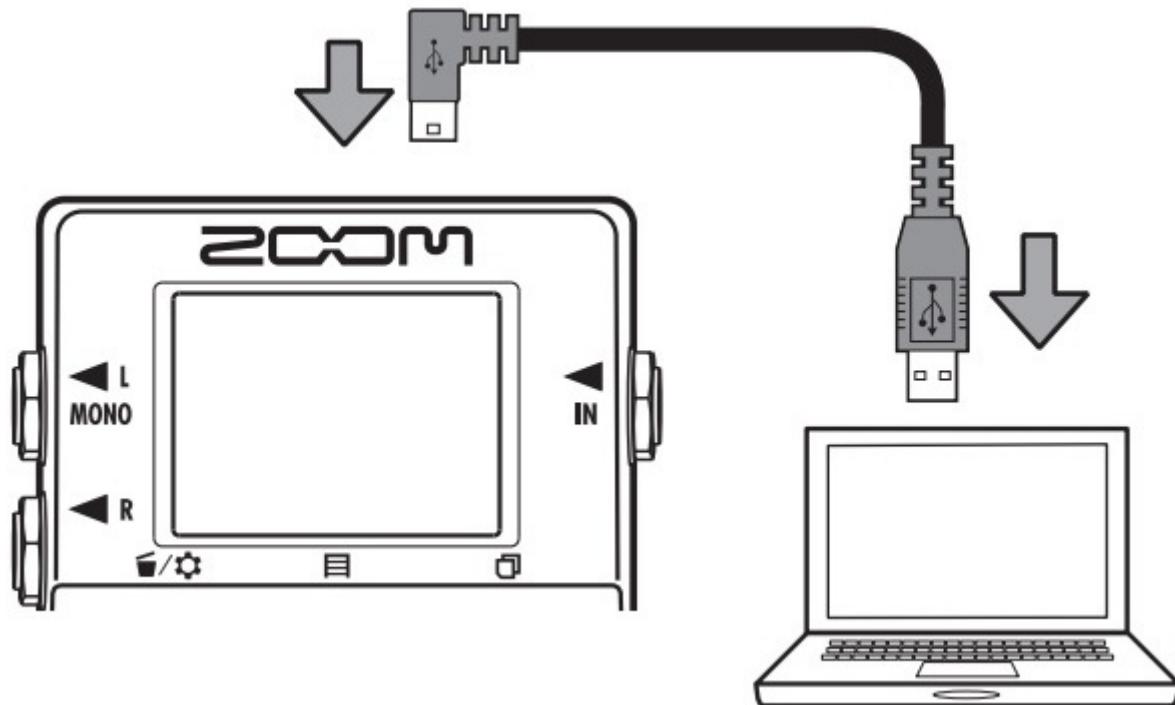


2. Select the items to transfer in the "Select Effects" column.

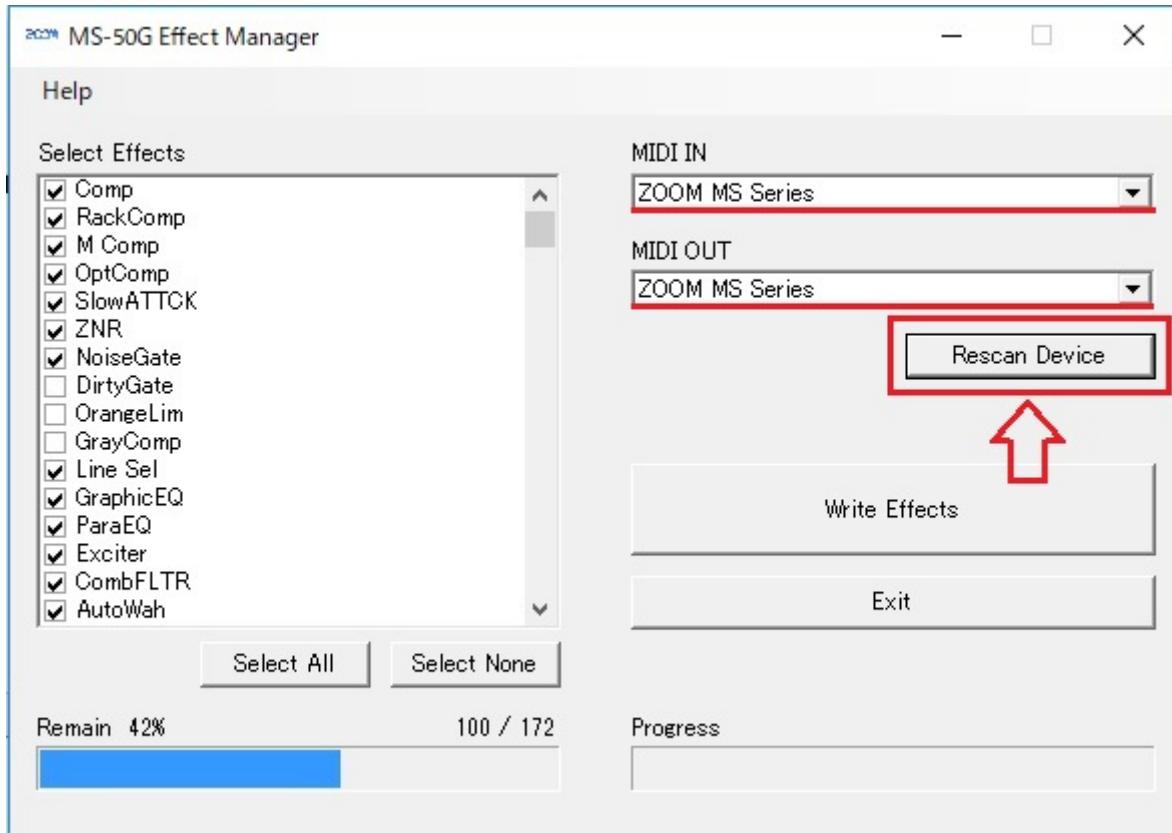


3. Connect MS-50G and Windows PC.

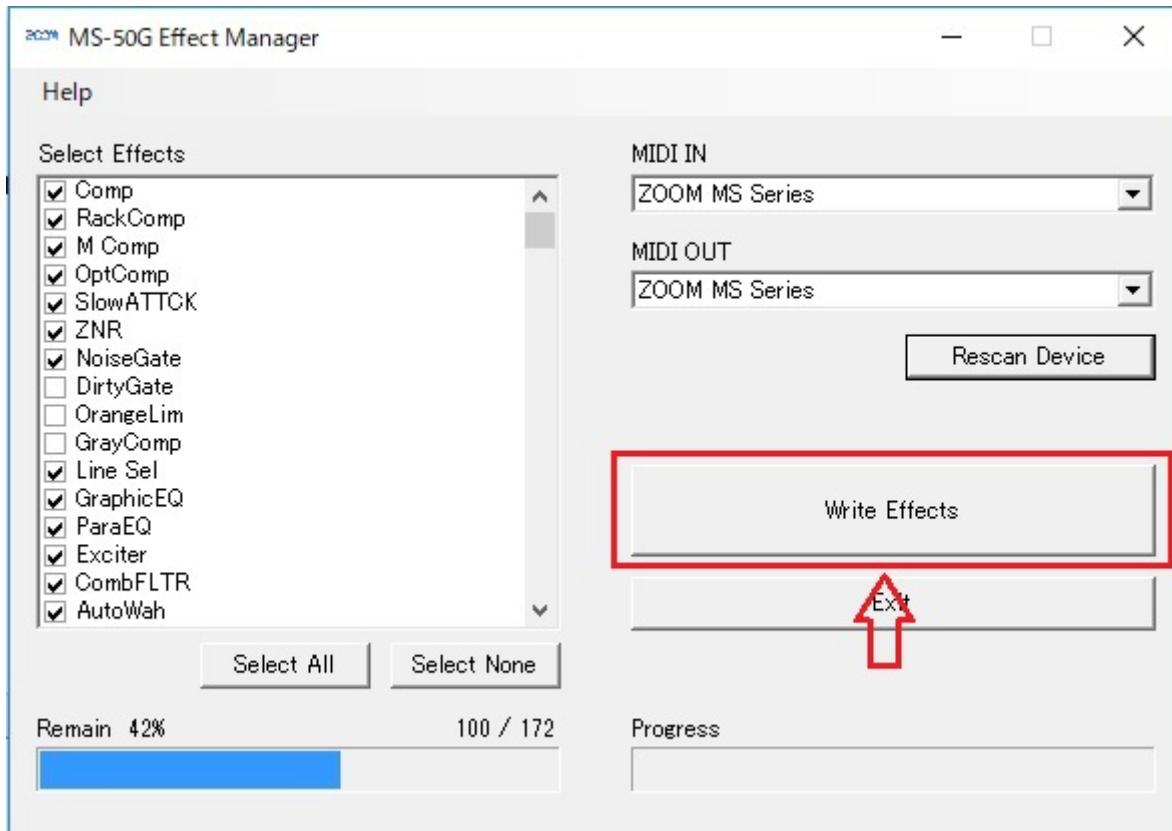
\*When MS-50G turns on, finish Steps 4 & 5 quickly. (approximately within 30 seconds.)



4. Click the [Rescan Device], confirm that “ZOOM MS Series” is shown in both the MIDI IN and MIDI OUT fields.

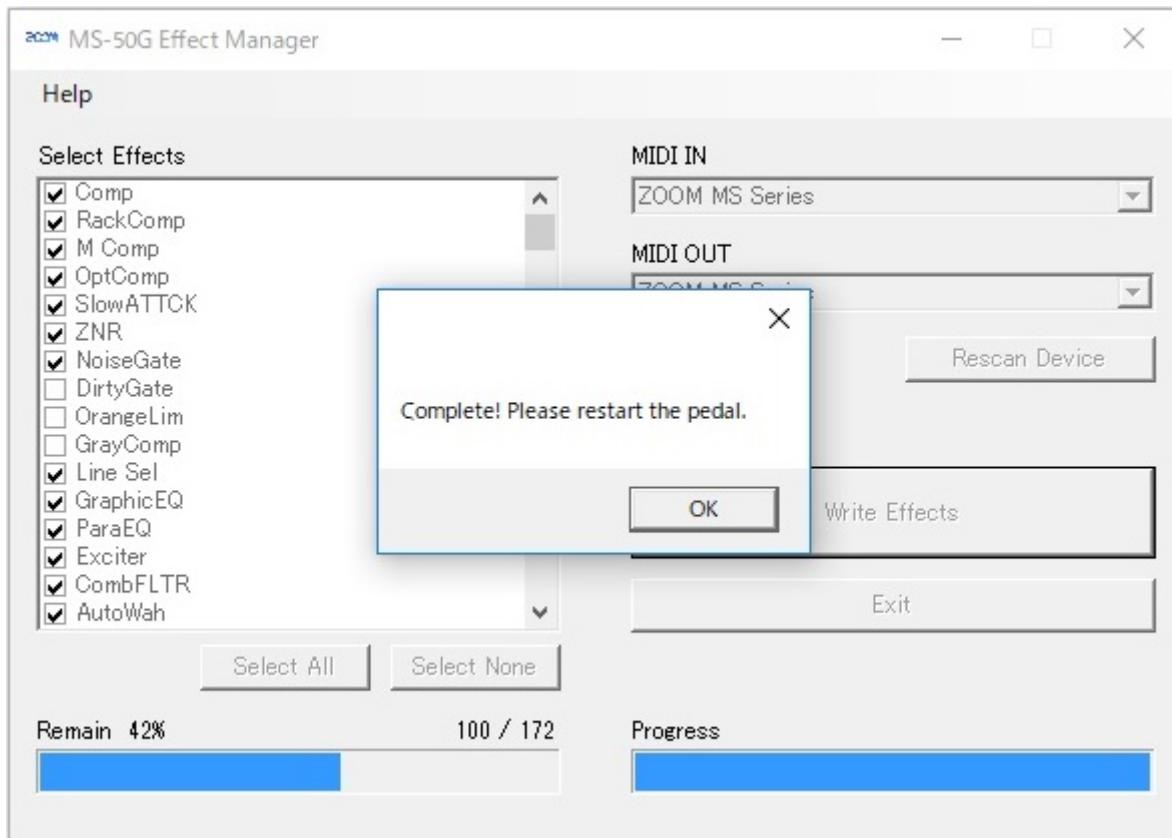


5. Click the [Write Effects] button to load (write) the selected effects.



\*Do not disconnect the USB cable while effects are being loaded.

6. When loading effects completes, the following will appear.



Click the [OK] button and [Exit] button to close the MS-50G Effect Manager.

Then, turn the MS-50G power off.

\*If the error still occurs, please try again from Step 1.

We apologize for any inconvenience.