

# TAC-2/TAC-2R Mac OS Operating Issues and Workarounds

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Recently a problem has occurred where Mac reboots itself (kernel panic) in the following combination when it is connected to TAC-2/TAC-2R Thunderbolt® audio interfaces.

- macOS sierra 10.12.4 or later
- After returning from sleep mode

We are still analyzing this problem, however the following workaround may be effective:

- Unplug the Thunderbolt® cable from TAC-2/2R before Mac is turned to sleep mode or shutdown.

*\* Please connect the cable with TAC-2/2R again after turning on the power or returning from sleep mode.*

Please check back for updates on this issue. We apologize for any inconvenience.