

iQ-Series Issues of iOS Camera app

December, 2017

An issue has been detected where iQ5/iQ6/iQ7 is not recognized by the iOS camera apps in video mode.

This occurs in the combination of iPad (5th generation) and iOS camera apps, caused by defects in iOS 11.

Therefore, we recommend you to download and use the video shooting apps from App Store that we have confirmed properly recognize iQ-series.

Apps confirmed to accept iQ-series

- **VivaVideo**
- **StageCamHD**

We apologize for any inconvenience.